



SUPANOVA 2022 COVID SAFE PLAN

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SUPANOVA COMIC CON & GAMING

LOCATIONS: Melbourne, Gold Coast, Sydney, Perth, Brisbane and Adelaide

EVENT DESCRIPTION: A pop culture convention at which fans can interact with special guests from the worlds of comics, film and TV, and video games, featuring multiple stages for Q&As and demonstrations, along with an exhibition trade floor.

KEY MESSAGING

MAINTAIN SOCIAL DISTANCING WHEREVER POSSIBLE

STAY HOME IF YOU ARE SICK

PROMOTING A SAFE WORKPLACE

COMMUNICATION OF THE KEY MESSAGES

- Social Media posts before the event
- Attached to digital tickets via email
- Signage throughout the event
- Regular PA Announcements throughout the event
- Sharing of this plan to staff, contractors & the public via supanova.com.au

ARRIVING TO THE EVENT

- All pre-purchased ticket holders to move to the ticket scanning area
- Signage throughout the entry and event space
- Entries and exits clearly signed with wayfinding information and safety requirements
- Signage clearly displaying Supanova's Terms and Conditions of entry
- Supanova COVID Marshals on site
- All who enter the venue are expected to comply with the necessary safety measures put in place by the venue and Supanova organisers
- Sanitiser stations with supporting signage throughout the venue
- All exhibitors have hand sanitiser available to attendees
- Contactless payment at most venues and encouraged for all exhibitors

SOCIAL DISTANCING

- Marks will be placed on the floor of all event queuing areas showing a distance of 1.5m
- Signage throughout the event reminding people to physically distance
- COVID-19 Marshals on-site throughout the event to monitor
- Individual spaces can be controlled and restricted via the use of crowd control barriers and signage
- Reminders of physical distancing to be incorporated into hourly general event announcements
- Crowd control and tensor barriers used to manage high volume queuing areas

HEALTH & HYGIENE

A regular and thorough cleaning schedule is in place by each venue, before, during and after the event, ensuring surfaces are disinfected, paying extra attention to high contact areas such as door handles, counters, railings, taps and food preparation areas.

- Hand sanitiser located at the entry and exit of each event space, bathrooms and venue foyers
- All exhibitors also required to have hand sanitiser available for staff and attendees
- Toilets are cleaned regularly
- Increased sanitisation of shared audio-visual items such as microphones and lecterns
- Stay home messaging of:
 - If you are feeling unwell;
 - You have been in close contact with a person who is positive for COVID-19 in accordance with State Government guidelines;
 - You are positive for COVID-19 or are otherwise required to self-isolate;

GENERAL PRACTICES

- Encourage cashless sales for all exhibitors
- Floorplan and queuing areas developed to avoid bottleneck crowding and traffic flow
- Guest procedures in place for safe interactions
- All Security and First Responders are trained in COVID safe practices
- Anyone exhibiting COVID-19 symptoms and observed by a security guard, COVID Marshal or staff member will be immediately requested to leave the event space, be advised to get tested and self-isolate until receiving a negative result as per current Government advice

SUPANOVA EXHIBITOR COVID-19 GUIDELINES

- Respect social distancing requirement of 1.5 metres
- ALL exhibitors must have a supply of hand sanitiser on their stands for both workers and the public
- Stock and surfaces that are frequently touched must be sanitised regularly. Limit the amount of stock that can be handled by the public
- Utilise contactless payment methods where possible
- ALL exhibitors and staff to access the event via designated exhibitor access points only, DO NOT use public gates
- Deliveries and unloading of stock to be made via the designated loading docks only. Delivery drivers to remain in their vehicles until directed by attendants
- If you are exhibiting any symptoms PLEASE STAY HOME. These symptoms include fever, runny nose and sore throat